

#7



PATENT
37770

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

John C. Mears, et al.

Serial No.: 09/400,320

Filed: September 21, 1999

For: A CONTACT CENTER SYSTEM
CAPABLE OF HANDLING
MULTIPLE MEDIA TYPES OF
CONTACTS AND METHOD
FOR USING THE SAME

Group Art Unit: 2642

Examiner: TIEU, Benny Quoc

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OFFICE OF PETITIONS

PETITION UNDER 37 C.F.R. § 1.47(a)

Commissioner for Patents
Washington, D.C. 20231

Sir:

This is a petition under 37 C.F.R. § 1.47(a) to allow this application to proceed without the signature of two of the named inventors, Messrs. William R. Lewis and Ly K. Peang-Meth. A check in the amount of \$ 130.00 to cover the petition fee under 37 C.F.R. § 1.17(h) is attached. Please charge any additional fees or credit any overpayment to Deposit Account No. 18-2220.

The grounds for the petition are set forth in detail in the accompanying Declaration of John C. Mears, who is the President of Microlog Corporation, a named inventor of the above identified application, and has personal knowledge of the relevant facts.

As indicated in the declaration, Messrs. Lewis and Peang-Meth were employees of Microlog Corp., and worked jointly with the other two named inventors to develop the

above identified invention. The present application was filed based on the work of the four inventors. It is Microlog Corp.'s written policy that all intellectual property developed as a result of work performed for the Corp., using Corporate resources becomes the property of Microlog Corp.

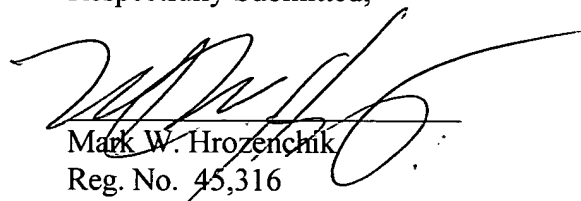
Two attempts were made to contact both Messrs. Lewis and Peang-Meth and obtain their signatures on a 37 CFR 1.131 affidavit (Rule 131 affidavit). Both Messrs. Lewis and Peang-Meth signed the return receipt cards, acknowledging receipt of the Rule 131 affidavit. A further letter was mailed to Mr. Lewis and phone call placed to Mr. Peang-Meth, but both inventors expressly refused to sign the Rule 131 affidavit. For the reasons stated above, Microlog Corp. believes that the appropriate basis for this petition is that both Messrs. Lewis and Peang-Meth refuse to sign the affidavit after diligent effort has been made within the meaning of 37 C.F.R. § 1.47(a). Consistent with the requirements of 37 C.F.R. § 1.47(a), the last known address of the omitted inventors is provided below:

Mr. William R. Lewis, Jr.
8302 Elko Drive
Ellicott City, MD 21043

Mr. Ly K. Peang-Meth
13601 Teakwood Lane
Germantown, MD 20874

This petition is being filed concurrently with photocopies of the assignment signed by all the inventors, as well as other evidence noted in the declaration of Mr. John C. Mears.

Respectfully Submitted,


Mark W. Hrozenchik
Reg. No. 45,316

Dated: February 28, 2003